IP Parking POS Privacy Policy

Effective date: January 29, 2025
Version: 1.0

This Privacy Policy explains how IPParking handles data in connection with the IP Parking POS mobile application, which runs on the Clover Point of Sale system ("Clover POS"). The IP Parking POS app connects with the IPS API and the Clover backend to execute parking payments.

Our privacy commitment
At IP Parking, we are committed to privacy and data minimization. The IP Parking POS app only collects what is strictly necessary to process a parking transaction. No personal, financial, or sensitive data is collected or stored by our application.

What data we collect
The IP Parking POS application is built with privacy in mind and is specifically designed to minimize the collection of data. We only collect the parking ticket number, which is used exclusively to identify and validate a parking transaction through our IPS system. No other data is stored or processed within our POS environment.

What data we don't collect or store
- Payment card information (handled entirely by Clover)
- Customer names or personal details
- Email addresses or phone numbers
- Vehicle details such as license plates
- GPS or real-time location data
- Any other personal or sensitive data

How the app works
1. Ticket validation:
   The app reads a parking ticket number entered by the merchant or user.
2. Payment inquiry:
   The app queries the IP Parking API (IPS) to determine if a payment is due for that ticket.
3. Payment execution:
   If a payment is due, the app allows the user to pay via Clover's secure payment system. IP Parking POS does not process or store payment information, this is fully handled by Clover.
4. Payment reporting:
   After a successful payment, the app notifies the IPS API so the payment can be recorded in ParkBase, our backend platform.
5. Offline handling (temporary data storage):
   If the IPS API is temporarily unreachable, the app locally stores the transaction only until it can be retried.
   - This stored data contains no personal or payment details.
   - It only includes a transaction ID and basic payment metadata required to register the transaction with IPS.
   - Once the payment is successfully registered with IPS, the data is automatically deleted from the device.

Data use

The parking ticket number is used exclusively for:

- Validating and applying parking payments
- Matching payments to specific parking sessions
- Enabling merchants to track and audit transactions
- Generating simple reports for business use

Data sharing

We do not sell, rent, or share data with third parties. Access to data is limited to:

- The merchant using the IP Parking POS app
- Clover, only to the extent necessary to facilitate payments

We may disclose information only:

- If required by law (e.g., subpoenas or court orders)
- When necessary to protect our legal rights

Your rights and choices

Data minimization

Since the app only collects parking ticket numbers and no personal information, there is little data for users to manage.

Access or deletion requests

If you have concerns about a parking transaction or wish to have a parking ticket number deleted, please contact the merchant at the location where you parked. They are the data controller and manage this information.

European users (GDPR)

Under the General Data Protection Regulation (GDPR):

- IP Parking acts as a data processor on behalf of merchants.
- Merchants are the data controllers.
- We process data only in accordance with merchants' instructions.

International data transfers:

When transferring data to our servers in the United States, we use Standard Contractual Clauses approved by the European Commission or equivalent legal safeguards.

California residents (CCPA)

While the California Consumer Privacy Act (CCPA) grants specific rights to California residents, we do not collect personal information as defined by the CCPA. As a result the right to access, delete, or opt-out of sale of personal data does not apply, because we do not store or sell personal data.

Data security

We implement technical and organizational safeguards appropriate for thew limited nature of data processed (parking ticket numbers). Since the app does not process personal of payment card data, the overall risk is minimal.

Childeren's privacy

IP Parking POS app is not intended for use by children under 18. We do not knowingly collect data from children.

Changes to this policy
We may update this policy periodically. Changes will be indicated by updating the 'Effective date' at the top of this document. We encourage users and merchants to review the policy regularly.

Third party services
This app relies on the Clover platform for payment processing. While we do not collect personal data, Clover may collect personal data and financial information as part of its payment processing. Please review Clovers Privacy Notice here: POS System & Credit Card Readers | Clover

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